

Develop your leadership and management skills with us...

Always Consult Ltd is proud to announce its portfolio of **Institute of Leadership and Management** professional courses. We offer a series of industry recognised qualifications and effective programmes that aid development in your current role and support your career progression. These featured qualifications are beneficial from both a personal and organisational perspective. We've included case studies and testimonials for you to determine the impact and return on investment of our training delivery. We look forward to working with you in the near future.

Leadership and Management



Caroline Ewels, from Shropshire Council, is "on the ball" as she coaches course colleagues how to juggle. It's part of our ILM Level 4 Leadership and Management programme. We're interactive!

Caroline says: *"The ILM Level 4 Leadership and Management course with Always Consult was truly inspiring and energising. I learnt so much about my role as a Manager and gained new insights into how to deal with a variety of situations. I've put loads of the techniques into practice. The course has really boosted my confidence."*

ILM training courses can be tailored to the needs of individual organisations and their Managers. Throughout the training days, participants work on the skills and knowledge needed to manage their teams effectively through a recession, ensure a motivated workforce and achieve organisational goals.

ILM Level 2 in Leadership and Team Skills...ILM Level 3 and 4 in Leadership and Management...Ask us for more details and course specifications...We can design bespoke programmes to meet your needs and the requirements of your organisation...

Leadership

Management

“Undertaking a qualification in **Leadership and Management** with Always Consult has boosted the confidence of our senior members of staff. It's provided them with the opportunity to become more effective in their job roles - particularly in these difficult times - when such skills are so crucial. We definitely feel more focused and we'll be using our newly acquired skills to make a real difference in the organisation.

” **Ivan Watkiss, Coopers Gourmet Sausage Rolls**



The words “coaching” and “mentoring” are often used in the same sentence. However, do you and your staff *actually* know what each term means and how both processes will benefit your organisation? **ILM Effective Coaching and Mentoring in the Workplace** - Levels 3 and 5 - help:

- Identify the differences between coaching and mentoring
- Recognise the skills, knowledge, behaviours, values and beliefs of an effective coach or mentor
- Understand key models and concepts of effective coaching and mentoring
- Consider how to record and monitor interventions
- Reflect on the coaching and mentoring process

“I've undertaken the ILM “Effective Coaching and Mentoring” course delivered by Always Consult as part of the “Destination Work” programme. I can honestly say the training has made me think about how I work with my clients and how I consider their needs and learning styles. The way the tutors delivered the course also made me reflect on my own presentation and coaching skills.”

Will Weaver, Training Co-ordinator, Sport4Life.org.uk



For more information, please contact carol@alwaysconsult.com or telephone: 0333 444 2467
Always Consult Ltd, Blencathra C, Upton Magna Business Park, Upton Magna, SY4 4TT
Company Number: 682250